

Hello,

This message is to confirm your next appointment. However, before coming in, we want to make sure that you do not present any symptoms (like cough, fever and contact with a symptomatic person). We ask you to cancel your appointment if this is the case. The temperature will be taken upon arrival, and we will offer you a disposable mask.

These sanitary measures will be effective as soon as we're open to allowing us to preserve the health of all adequately. Rest assured, our main concern is to continue to offer you quality service and pleasant and safe experience.

Here are our implanted health measures:

- Plexiglas at the reception
- Distancing in the hair salon (work station at 2 meters)
- Visors or protective glasses for each employee
- Masks mandatory for the team and clients
- Disinfection station at the entrance
- Meticulous cleaning and disinfection of work stations and tools between each client
- An addition of 15 mins per appointment to ensure complete disinfection
- Several cut capes so that it can be washed between each client
- Protected and disinfected payment terminal between each client
- There will be no waiting room so please respect the time of your appointment
- We ask you to come along to the appointment
- No delay will be tolerated given the busy schedule
- There will be no coffee, tea or glass of water service (you can bring your own)
- For colouring services, we will no longer be able to offer you some reading during your break time, you can bring your book
- The toilet will be for emergencies only

Thank you for your understanding and for complying with Health Canada guidelines. Our team is happy to take care of you.

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